

ADVANTA INSTRUCTED ON MOST MAJOR BEIRUT EXPLOSION CLAIMS



BEIRUT 4 AUGUST 2020

A huge explosion destroyed the dockside area and caused extensive damage throughout the city.

Our global reinsurer clients wanted information to assess quantum. Local insurers and insureds needed specialist help as they did not have the depth of skills and resources required to manage the number and complexity of claims and to meet treaty and facultative reinsurer claims management requirements.



One of the most complex scenarios I have managed in over 30 years as a loss adjuster. We were in the middle of a global pandemic and the place resembled a warzone - it was even a challenge to find an office and a place to stay!



John Donald
Executive Director



Speed and purpose

We moved with purpose, speed, and teamwork. Within 48 hours we had an experienced Arabic speaking team in Beirut. We quickly filed for a local licence with the Lebanese Insurance Control Commission so that we were best placed to help.



Modern thinking

We used our 3D modelling capabilities to create building models that provided precise measurements and the documentation to boost the speed and precision with which we adjusted large and complex claims.

Chartered Surveyors
Construction Property
Chartered Marine/Cargo
Loss Adjusters
Forensic Accountants
Energy Mechanical Engineers
Civil Engineers

Technical teamwork

An eclectic Advanta team led by John Donald expanded to 15 as we were instructed on most of the largest losses, including the port, the silos, shopping malls, major construction projects, hotels, and commercial properties.



Service excellence

Communicating regular quantum and progress updates was an essential part of managing a complex stakeholder network that included local insurers and adjusters, treaty reinsurers and an international market committee.

